ONLINE CUSTOMER TRAINING

In support of CWT’s commitment to continuous improvement, we are introducing our leading-edge online training modules which are unprecedented in the industry. These training modules, available 24/7 from your computer or smart phone are available in both English and Spanish.

While the GEM® System is simple to operate, these modules will assist your team in optimizing equipment performance which will lead to savings in chemicals, sludge hauling, consistent operation and overall better results.

Each module offers a “how-to” lesson followed by a short interactive quiz to validate comprehension. The modules provide guidance for preventive maintenance, trouble-shooting and daily operation.

Operation and Maintenance Courses

Four courses are available in English and Spanish:

1) Operating and Maintaining the GEM System
2) Jar Testing and Water Quality
3) Functionality of the GEM Control Panel
4) General Maintenance of the GEM System

Value

For a limited time, current and future clients can experience this training AT NO COST.

To receive access to the online training for yourself or your staff:

1. Email info@cwt-global.com.
2. You will be enrolled and receive an email from CWT, verifying your log-in and password information.

“I was extremely impressed when CWT introduced my team to the training. With vacation over the holidays and some unexpected turnover, this training helped me keep the plant running while continuing to save money on chemicals, dry sludge and good effluent to the city.”

— J.M. (Current Client)